

Living in Vanderbilt Lakes Fast Facts

Architectural Review Board (ARB) Information

Outside changes such as painting, roofing, new driveways, landscaping, and tree removal require ARB approval before starting the project, as do any structural changes or additions, including pool cages. Obtain an ARB form from the website or from an ARB member.

If your street light is not working or if your mailbox needs repairs please contact a VCSA board member, who will put in a work order to have it repaired.

The names, phone numbers and email addresses of current VCSA board members are listed on our website. www.vanderbiltlakes.net

Contractor Hours

Contractors are permitted in the community from 7:30 to 5:30 Monday to Saturday and not permitted on Sunday, except in case of emergency. Please let your landscapers/contractors know what hours they can enter and perform work in the community.

Gates

The gate system is the responsibility of the Commons Board (VLCA). The names and phone numbers of the community members who oversee the gates can be found by going to the Commons Board section of the Vanderbilt Lakes website and then clicking on *SmartPass Guidelines*.

When you move into Vanderbilt Lakes, you are permitted to purchase a SmartPass for your vehicle, which will automatically open the front and back gates. For SmartPass information and forms, see the Commons Board section of the Vanderbilt Lakes website.

Your name will be listed in the Call Box Directory and you will be assigned an entry code that will open the visitor's gate, usually the last four digits of your phone number. If you do not want your name listed in the Call Box Directory call Joe Herbold and that info will be hidden. If you ever need to change your entry code, Joe will do that, too. To enter the community using the Call Box, press # and then your four-digit code, which will open the visitors' gate.

Visitors can look you up using the scrolling directory on the Call Box screen. To find a name that begins with A-K, they can press the A button. To find a name that begins with L-Z, they can press the Z button. After locating the name, they can press Call and they will be connected to the phone number that you have provided. When your phone rings, you can press the number 6 on your phone to open the gates remotely.

An additional way of allowing visitors to enter is to give them the three-digit code that will call your phone, which eliminates having to scroll through the Call Box Directory. The code is entered, the Call button pressed, your phone will ring, and you can press the number 6 to open the gates remotely. To determine what your 3-digit code is, find your name on the Call Box Directory and locate the number to the right.

As of now, the entry gate system operates only with phone numbers starting with the 239 area code, whether they're landlines or cell phones.

If you have a vendor coming to your home for repairs, service or a delivery please don't give them your four-digit code unless absolutely necessary – have them call you for admission to the community, if at all possible, in order to prevent later unauthorized access. If the number you have given them is a cell phone, you can let them in from wherever you are.

If you will be having a large delivery truck arriving, please call Joe Herbold or Brigitte Vangunten to get the latest “both gates” entry code, so the truck can enter driving down the center with both gates opened.

When you see a large truck (UPS, FedEx, Advanced Disposal, or an 18 wheeler) entering codes as you are ready to drive in please wait and do not pass that vehicle on the right. If you pass the truck and open the resident gate using your SmartPass, the gate and pole will close after your car goes through and the truck will be unable to proceed through both gates.

Only cars with SmartPasses can use the back entry gate. Please direct all visitors and vendors to the Vanderbilt Drive entrance and let them know that GPS directions to the community are often incorrect, directing drivers to the back gate instead of the main entrance.

If you discover that a gate is not operating properly or witness a car or truck damaging one of the gates please call one of the gate committee members ASAP. Although all gates are under constant video surveillance, the sooner a problem is reported the quicker it can be repaired.

Hurricane Preparedness

When leaving to go up North for the summer or for an extended summer vacation please remove all outdoor items from your property that could become flying objects during a tropical storm or hurricane – trash cans, chairs, flower pots, etc. Kayaks and canoes should be properly anchored or stored in your garage. It has been determined that the most damage from these storms comes from flying objects and not from high winds and that much of it can be prevented by taking safety precautions.

Mail

We do not have postal drop boxes in the community but the post office will take outgoing stamped mail if you leave it in your mailbox and pull out the yellow flag.

Meetings

VCSA meetings are held at The Shores Club on West Ave. in Bonita Shores, from November to May. Meeting notices will be posted at the front gate, will be put on the website and will be emailed to those of you who have given us your email address. If you'd like to be on the email list, please contact the VCSA secretary.

Recycling

All recycling is picked up on Wednesday and can be put out Tuesday night after 4:00 p.m. Glass, paper and plastic can be mixed together in the blue can. Yard waste should be put in a separate can or bundled and will be picked up by a different truck. Yard waste must be removed by landscapers unless it is left after 4:00 p.m. on Tuesday or on Wednesday morning before the recycling truck picks it up. Please let your landscapers know about this rule to avoid having yard waste on front lawns for as long as seven days.

Trash

Trash pickup for all single-family homes is on Thursday. You can put your trash out on Wednesday night after 4:00 p.m. When a holiday occurs during the week, trash and recycling collection is delayed by one day. For example, when a holiday falls on a Monday, recycling will be picked up on Thursday and trash will be picked up on Friday instead of the usual Wednesday and Thursday pickup. For more information, please see the Lee Co. Solid Waste web page at <http://www.leegov.com/SolidWaste>.

Watering

If your house number ends in an odd number – 1, 3, 5, 7 or 9 – you can water on Wednesday and Saturday from midnight to 9:00 a.m. or from 5:00 p.m. to midnight. No watering is allowed between 9:00 a.m. and 5:00 p.m.

If your house number ends in an even number – 0, 2, 4, 6, or 8 – you can water on Thursday and Sunday from midnight to 9:00 a.m. or from 5:00 p.m. to midnight. No watering is allowed between 9:00 a.m. and 5:00 p.m.

No watering is allowed on Monday, Tuesday or Friday.

Newly planted sod or landscaping is exempt from these regulations and watering is allowed until the plants are established or for 60 days.

Website

The Vanderbilt Lakes website is full of useful information. It contains our governing documents, ARB information such as Applications and Rules and Regulations, SmartPass applications, meeting notices, photos and more. Find us at www.vanderbiltlakes.net.

Current Board of Directors

You can find phone numbers and email addresses for the current Board of Directors on our website.